

**CITY COLLEGE**  
**STUDENT SATISFACTION SURVEY (2021-22)**  
**REPORT**

**TOTAL RESPONSES: 981**

GENDER:: FEMALE: 49.1%, MALE: 50.9%

ENROLLMENT DETAILS: ARTS: 25.4%, SCIENCE: 32.2%, COMMERCE: 42.4%

HONOURS: 79.5%, GENERAL: 20.5%

**SECTION 2: CURRICULAR ASPECTS**

**SYLLABUS**

UG syllabus is planned by the Board of Studies of the University. The college has nothing to do with it. However, students are more or less satisfied with the current syllabus and, according to the survey, most of them benefitted from the syllabus.

**SECTION 3: INSTITUTIONAL INFRASTRUCTURE**

**LIBRARY**

Students do visit library very frequently. So, they should be encouraged to visit the library. However, they are satisfied with the availability of books and reading space there. They are also satisfied with the cooperation of the library staff.

**COMPUTER CENTRE**

Students are not satisfied with the availability of computers. So, the college administration should arrange sufficient number of computer in the campus.

**ADMINISTRATIVE OFFICE**

Students are satisfied with the office in administrative matters.

**TECHNICAL STAFF AND LABORATORY MANAGEMENT**

They are satisfied with the laboratory staff and laboratory equipments and its management.

**CANTEEN**

Students are very much satisfied with the canteen facility and the standard of hygiene there.

**COLLEGE CAMPUS**

Most students are satisfied with the maintenance and cleanliness of the college campus. They are also comfortable at the classrooms in the campus.

However, they are not satisfied with the cleanliness of washrooms in the campus.

Students are not satisfied with the Gym facility.

#### **SECTION 4: TEACHING LEARNING AND EVALUATION**

Students are satisfied with the teachers' preparation for the class and their ability to communicate with the students and their approach to teaching. They are also satisfied with the teaching-learning and evaluation system.

They are very much satisfied with the evaluation process of the internal examinations.

Students are moderately satisfied with the initiative in promoting internship, student exchange, field visit opportunities.

Students are satisfied with the teachers' conveyance of the students' competencies, course outcomes and programme outcomes. They are also satisfied with the teachers' performance regarding the necessary follow-ups with the tasks assigned to the students.

Students are satisfied with the teachers' illustration of the concepts through examples and applications. According to them, the teachers can identify students' strengths and encourage them by providing the right level of challenges. Students are also satisfied with the teachers' ability to identify students' weakness and help them to overcome them.

Students are also satisfied with the institution/teachers' use of student-centric methods, such as experimental learning, participative learning and problem-solving methodologies for enhancing learning experiences.

Students are also satisfied with the teachers' encouragement and effort to participate in extracurricular activities and inculcation of soft skills, life skills and employability skills to make them ready for the world of work.

Students are not satisfied with the teachers' use of ICT tools. So, the college should arrange the ICT tools and encourage the teachers to use them.

ATTESTED



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